

PORTICO



IN THE PROPERTY KNOW SINCE 1818

PORTICO KNOWS...

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Portico's promise

1

We will put you first

Every client's story is unique. We listen, understand and tailor our services to meet your specific needs.

2

We will earn your trust

Integrity, transparency and reliability are our bedrock. We're committed to honest communication and ethical practices.

3

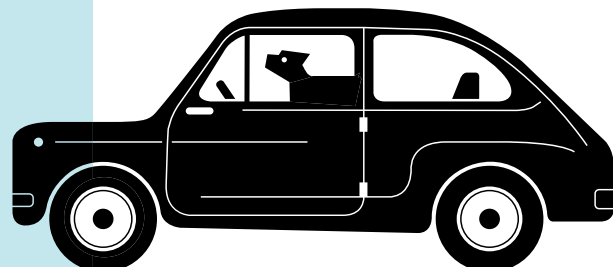
We will protect your investment

We know how to maximise your returns whilst keeping you compliant in a complex lettings market.

Only black cab drivers know the streets of London as well as we do. That's because, behind every Portico office, listing or 'To Let' sign, there are over 200 years of London property experience backed by an ethos which guides every aspect of our service.

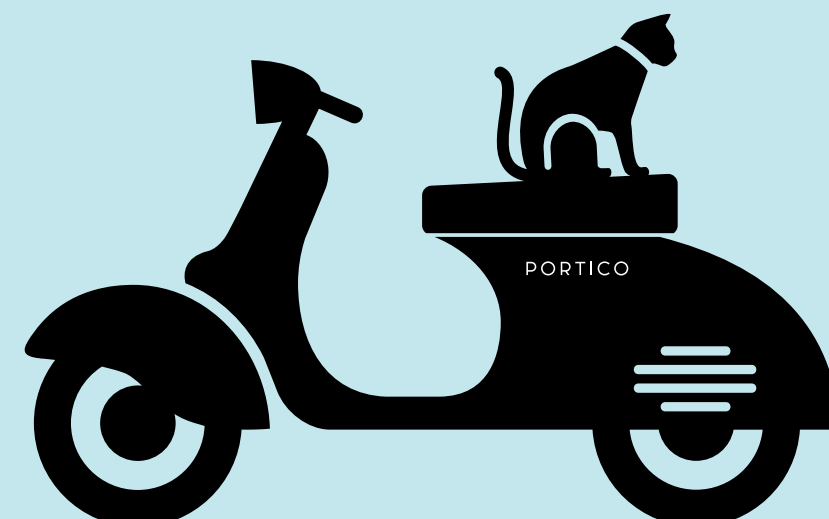
Our ethos is rooted in three fundamental pillars which reflect our commitment to not only being experts in the London property market but also being a trusted partner on your property journey.

That's why thousands of landlords, investors, buyers, renters and sellers put their trust in us every day.



98%

Satisfaction
rating on
Google.
It says it all.



Portico knows how to put you first



We know that excellent customer service means putting you first, and that means listening. We asked our customers what they love most about working with Portico...



Local teams

We are in the community so we don't just know the streets; we know the people that are our landlords and tenants. We are on your high road – you can visit us, reach us on the phone or if you don't want to talk to someone, you have our online portal.



Clear, regular communication

Everyone knows estate agents love to talk, but we know it's just as important to listen. Your needs come first and we'll keep you involved in the process every step of the way.



24-hour emergency maintenance support

We understand that property issues can arise at any time, which is why we offer around-the-clock emergency maintenance support.



Your account at your fingertips 24/7

24/7 access to the appointments calendar and viewing feedback. Real time updates – check the progress of each let and sign documents securely online. Access your important documents at any time.

Portico knows trust is earned



Size matters

As part of the Leaders Romans Group, Portico are part of a huge network of property professionals. We have qualified experts in every area of residential property, so we've got you covered.



Five star reputation

Don't just take our word for it, read our reviews. Our reputation speaks for itself.



Unrivalled experience

We've built trust with people in our local communities over decades. In fact, we've been in the business since 1818.





Portico knows how to protect your investment



The right tenant

Our marketing services will ensure that you get a great rent, but to avoid the risks of things going wrong, stringent referencing processes are vital. We hold our tenants to the highest standards to protect you.



Premier Service – flagship rent and legal protection

We are so confident in our referencing procedures that if your tenant doesn't pay, we will pay your rent and cover your legal expenses*. Our unique Premier Service ensures that your investment is secure.



Compliance – ensuring you are legal protected

Navigate the complexities of property legislation with our Compliance Service. This unique service will guarantee that your property meets all legal requirements.

Lettings services to suit you

No matter your level of experience or how involved you want to be, we have a service that will meet your needs.

Rent collection

- ✓ Premium marketing and referencing package
- ✓ Client account and credit control services throughout the tenancy
- ✓ Rent review and tenancy renewal services
- ✓ Deposit protection and return
- ✓ Lower upfront fees

Premier Service

Available with rent collection and fully managed services

- ✓ Rent and legal protection
- ✓ Access to a team of legal experts

65% of tenants prefer the No Deposit Option. Talk to us about how our Residency membership scheme can help find you a tenant more quickly.

Fully Managed

All the benefits of Rent Collection, plus:

- ✓ Dedicated local Property Manager
- ✓ In-house handyman team and access to trusted contractors
- ✓ 24/7 maintenance service
- ✓ Compliance protection
- ✓ Regular inspections

No matter which service you choose, you're assured of Portico's commitment to excellence.



Scan for more
information on
lettings services

Let your property in five steps

Your journey with Portico starts with the lettings team at your local branch, who'll manage and market your property. Once we've found you the right tenant, the Move Management team will gather references, perform credit checks and put together the contract.



1

Marketing your property

Our first-class range of marketing platforms helps us reach the right tenants quickly and efficiently. No other local letting agency invests more in marketing than Portico.

2

Referencing & verification

Independent experts carry out strict referencing procedures, checking employment history, credit worthiness and previous addresses.

3

Compliance & tenancy documentation

We'll ensure all tenancy documentation and safety certification is in place, signable via our digital platform DocuSign.

4

Move in day

Before your tenants move in, we'll make sure their deposit and first rental payment have cleared.

5

Collect the rent

At the end of each tenancy, either your Property Manager or our Renewals Team extend the tenancy, reassessing the rent against current market conditions.



Don't Take Our Word For It. Hear What Our Customers Say.

“I have used Portico for over 7 years as a landlord. [The] property manager... has been so helpful whenever I put in a request for works to be carried out on the property, she keeps me up to date and makes sure all work is completed to [a high] standard.”

A 5-star review by Nick



“Sean Hewitt has been amazing over the past ten years he has helped me to no end with managing my property and I highly recommend him.”

A 5-star review by Alex



“I'm a landlord who has let a flat in SW11 through Portico... for nearly 25 years. The Battersea office, is a... pleasure to deal with, ensuring I have almost no void periods between tenancies.”

A 5-star review by H Wilkes



Getting in touch...

BATTERSEA 129 Northcote Road London SW11 6PS 020 7738 1538 Lettings: battersea@portico.com	FULHAM 843 Fulham Road London SW6 5HJ 020 7731 7788 Lettings: fulham@portico.com	SHEPHERDS BUSH 127 Askew Road London W12 9AU 020 8740 8833 Sales: shepherdsbush.sales@portico.com Lettings: shepherdsbush@portico.com
BATTERSEA SQUARE 21 Battersea Square London SW11 3RA 020 7771 7100 Lettings: batterseasquare@portico.com	HAMMERSMITH 178 King Street London W6 0RA 020 8748 3630 Lettings: hammersmith@portico.com	STRATFORD 2 St. Johns House Romford Road Stratford London E15 4BF 020 8221 4444 Lettings: stratford@portico.com
BLOOMSBURY 26 Museum Street London WC1A 1JU 020 7291 0650 Lettings: bloomsbury@portico.com	HIGHBURY 102 Highbury Park London N5 2XE 020 7288 9440 Sales: highbury.sales@portico.com Lettings: highbury@portico.com	WALTHAMSTOW 163/165 Hoe Street Walthamstow London E17 3AL 020 8520 5255 Sales: walthamstow.sales@portico.com Lettings: walthamstow@portico.com
CAMDEN 3 Parkway London NW1 7PG 020 7482 1060 Lettings: camden@portico.com	ILFORD 207 Cranbrook Road Ilford IG1 4TD 020 8518 5411 Sales: ilford.sales@portico.com Lettings: ilford@portico.com	WANDSWORTH 370 Old York Road Wandsworth London SW18 1SP 020 8480 4444 Lettings: wandsworth@portico.com
CLAPHAM 5 Clapham Common London SW4 7AA 020 7501 0454 Sales: clapham.sales@portico.com Lettings: clapham@portico.com	ISLINGTON 1 Theberton Street London N1 0QY 020 7354 3283 Lettings: islington@portico.com	WOODFORD 461 High Road Woodford Green IG8 0XE 020 8559 2110 Sales: woodford.sales@portico.com Lettings: woodford@portico.com
DOCKLANDS Unit 3 19 Western Gateway London E16 1AT 020 7055 2666 Lettings: docklands@portico.com	LEYTON 254-256 High Road Leyton London E10 5PW 020 8539 3650 Sales: leyton.sales@portico.com Lettings: leyton@portico.com	
DULWICH 94 Lordship Lane London SE22 8HF 020 8299 6066 Sales: dulwich.sales@portico.com Lettings: dulwich@portico.com	ROYAL DOCKS 12 Hartlepool Court London E16 2RL 020 7476 9666 Lettings: royaldocks@portico.com	

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